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The Knowledge Base is a Forum Nokia published library of known issues, technical solutions and code snippets.

**Known issues** describe the known differences that devices and platforms have when compared to the specification, and explain situations where the implementation may cause some unexpected behavior. Note that a solution or workaround is provided, where possible.

**Technical Solutions** are usually comprised of developer questions that have been answered by the Forum Nokia Technical Support Team. The Technical Support cases have been generalized and are published as Technical Solutions to serve also other developers. Please note that customer and developer business confidential information is never published. Technical solutions also include tips and tricks and information that may not be documented well enough in other resources.

**Code Snippets** are easily reusable code blocks that perform a certain task or demonstrate an API use case. The example code has been created with the SDKs and been tested on real devices. Ideally each code snippet would contain a simple application that demonstrates the code in a practical way.

All **official** Forum Nokia Knowledge Base articles are published by the username **Forum Nokia KB** and have their own unique ID numbers. The content has been checked by Forum Nokia technical experts, and the articles are locked to prevent further editing, but you are welcome to add comments and feedback on published knowledge base articles on the comment tab of the article. Also, you can create your own known issues, see instructions below.

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## Navigating the Knowledge Base

The "**Knowledge Base Navigator**" has been added at the top of the Knowledge Base administrative pages for easier filtering and browsing of the Knowledge Base items. In the first level you can choose to either see all type of items or to focus on a specific one. On the second level you can choose to limit the view to a specific technology, and in the third level further to a subarea of that technology. 2nd and 3rd level menu items are only presented when there are options available.

## Adding comments to published knowledge base articles

You are welcome to ask questions, make suggestions, or discuss corrections on knowledge base articles on the Comment page of the page. Click the comment tab to reach it and write your comment. You can sign your message by writing 4 tildes ~~~~. The wiki software turns them into the current time and your username. Note that you have to be logged in to write your comments. Knowledge Base administrator will follow the feedback added through the comment tab, and the feedback is taken into account in future updates.

## Reporting known issues

You can also report new known issues simply by creating a new wiki page, and marking the page with Known Issue category and the Knowledge Base - Developer Contributed template. To invoke the template, add the line `{{KBDC}}` at the top of the page. Knowledge Base articles written by developers appear on the [Developer Known Issues and Technical Solutions](#) page.

## About Knowledge Base article IDs

Every official Forum Nokia Knowledge Base article has its own unique ID number, such as KIJ000888 or TSS000999.

The first two letters of the ID define the article type:

- KI - known issue
- TS - technical solution
- CS - code snippet

The third letter defines the technology:

- J - Java
- S - Symbian C++
- P - Python
- C - Content

The last part of the ID is the running number of the Knowledge Base article.

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